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FEDERAL PUBLIC SERVICE COMMISSION

COMPETITIVE EXAMINATION FOR RECRUITMENT TO POSTS IN PBS-17, UNDER THE FEDERAL GOVERNMENT, 2002

PUBLIC ADMINISTRATION

TIME ALLOWED: THREE HOURS **MAXIMUM MARKS: 100**

NOTE: Attempt **FIVE** questions in all, including **QUESTION NO. 8** which is **COMPULSORY**. All questions carry **EQUAL** marks.

1. Discuss how good governance can be introduced in the Bureaucracy of Pakistan and used as an instrument of rapid economic growth?
2. Discuss how an integrated approach to various schools of thoughts of management can be applied, by the present day administrators, for the success of their organizations?
3. Compare the Executive Leadership in Pakistan with its political leadership, how the later can further be improved.
4. Critically examine the planning process and machinery in Pakistan?
5. Why the recently introduced reforms by the Government of Pakistan are severely criticized by some of the Government Servants, suggest remedies for improvement?
6. Discuss the Organizational and functional set-up of the Federal and Provincial Governments in Pakistan, how their relationship can further be strengthened?
7. Write short notes on any TWO of the followings:
   (a) Crisis in Public corporation of Pakistan. (b) Communication breakdown in organizations.
   (c) Budget as a control device. (d) Co-ordination methods.

COMPULSORY QUESTION

8. Write only the correct choice in the Answer Book. Don't reproduce the statement.

1	An organization which successfully achieve the goals will be considered as:			
	(a)	Efficient	(b)	Systematic
	(c)	Effective	(d)	Reasonable
	(e)	None of these.		
2	An organization using its resources wisely and in a cost effective way is considered:			
	(a)	Conservative	(b)	Modern
	(c)	Effective	(d)	Efficient
	(e)	None of these.		
3	Grouping activities and resources in an organization is a function of:			
	(a)	Leading	(b)	Organizing
	(c)	Co-Ordination	(d)	Monitoring
	(e)	None of these.		
4	The dominant role in developing Scientific Management was played by:			
	(a)	Henri Fayol	(b)	F. W. Taylor
	(c)	Harrington Emerson	(d)	Frank Gilbreth
	(e)	None of these.		
5	The most articulate spokeperson of Administrative Management was:			
	(a)	Max Weber	(b)	Chester Barnard
	(c)	Lyndall Urwick	(d)	Henri Fayol
	(e)	None of these.		
6	Hawthorne studies were mainly conducted by:			
	(a)	Elton Mayo	(b)	Hugo Munsterberg
	(c)	Mary Parker	(d)	Henry Gantt
	(e)	None of these.		
7	Two or more sub-systems working together to produce more than the total of what they might produce working alone is:			
	(a)	Open system	(b)	Closed system
	(c)	Sub-system	(d)	Synergy
	(e)	None of these.		

8	An attempt to integrate common business practices from the United States and Japan into one middle-ground framework has been termed as:			
	(a)	Theory X	(b)	Theory Y
	(c)	Type Z Model	(d)	Universal Model
	(e)	None of these.		
9	The owners, Employees, Board of Directors and Culture will form the organization's:			
	(a)	Internal Environment	(b)	External Environment
	(c)	Task Environment	(d)	General Environment
	(e)	None of these.		
10	The appropriate managerial behavior in a given situation depends on a wide variety of elements is:			
	(a)	Classical Approach	(b)	Quantitative Approach
	(c)	Behavioral Approach	(d)	Contingency Approach
	(e)	None of these.		
11	A goal set by and for top management of the organization is:			
	(a)	Tactical Goal	(b)	Strategic Goal
	(c)	Operational Goal	(d)	Specific Goal
	(e)	None of these.		
12	Balancing and reconciling possible conflicts among goals is:			
	(a)	Communication	(b)	Leading
	(c)	Inconsistency	(d)	Optimizing
	(e)	None of these.		
13	A plan that generally covers a span of one year or less is:			
	(a)	Operational plan	(b)	Intermediate plan
	(c)	Long-range plan	(d)	Short-range plan
	(e)	None of these.		
14	Behavior that does not conform to generally social norms will be considered as:			
	(a)	Arrogant behavior	(b)	Arbitrary behavior
	(c)	Ethical behavior	(d)	Unethical behavior
	(e)	None of these.		
15	Conceptual and Diagnostic skills in an organization are mostly used by:			
	(a)	General managers	(b)	Top managers
	(c)	Middle managers	(d)	First Line manager
	(e)	None of these.		
16	A theory suggesting that people are motivated by a hierarchy of needs was advanced by:			
	(a)	Douglas Mc Gregor	(b)	Arthur D. Little
	(c)	Abraham Maslow	(d)	F. W. Riggs
	(e)	None of these.		
17	The extent to which an organization complies with local, state and Federal Laws is:			
	(a)	Social compliance	(b)	Philanthropic Awarding
	(c)	Ethical compliance	(d)	Legal compliance
	(e)	None of these.		
18	The process by which a manager assigns some of his total work load to others is:			
	(a)	Decentralization	(b)	Delegation
	(c)	Division of work	(d)	Centralization
	(e)	None of these.		
19	Power that has been legitimized by the state is:			
	(a)	Political authority	(b)	Charismatic authority
	(c)	Traditional authority	(d)	Legal authority
	(e)	None of these.		
20	A condition in which the availability of each alternative and its potential pay offs and costs are all associated with probability estimates is:			
	(a)	State of risk	(b)	State of certainty
	(c)	State of mild certainty	(d)	State of high certainty
	(e)	None of these.		

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